

FINANCIAL SERVICES GUIDE

24 FEBRUARY 2021



Market Index

This Financial Services Guide (FSG) is provided by Market Index Pty Ltd (ACN: 600 705 155) acting as a Corporate Authorised Representative (001284499) of FinTech Equity Pty Ltd (ACN: 637 943 803) AFSL #521588.

Market Index Pty Ltd is referred to in this FSG as “Market Index”, “we”, “our” and “us”.

Please read this FSG in conjunction with our [Terms and Conditions](#) and [Privacy Policy](#).

What’s the purpose of this FSG?

The purpose of this FSG is to provide you with important information and help you make an informed decision before deciding whether to use our products and services. Information covered includes:

- The financial services we provide
- How we are paid
- Our associations and relationships
- Complaint procedure
- Insurance arrangements
- Contact information

What kinds of financial services are provided?

Market Index is authorised to provide retail and wholesale clients with:

- General advice in Securities; and
- Deal in a financial product by arranging for another person to apply for, acquire, vary or dispose of financial products in Securities

The information provided is not personal advice as we do not take into account your individual circumstances, investment objectives or financial situation. We recommend seeking advice from a financial adviser or stockbroker before making an investment decision.

How is Market Index remunerated in relation to the financial advice provided?

Market Index is remunerated by charging a subscription fee to access its subscription services, or by a once-off fee to purchase a product. No commissions are received.

Are there any associations or relationships that might influence the financial advice?

Market Index has no commercial arrangements that might influence the financial advice we provide.

What risks are involved when investing?

Market Index provides general advice relating to Australian Securities Exchange listed securities (companies). Investing in securities carry a financial risk that in extreme cases might involve losing 100% of your initial investment.

What should you do if you have a complaint?

If you have a complaint about any financial service we provide, please contact us to discuss your concern. The Compliance Officer can be contacted via:

Email: info@marketindex.com.au

Website: MarketIndex.com.au/contact

Phone: 1300 344 961

The Compliance Officer will discuss your complaint with you and investigate your concerns. We endeavour to deal with all complaints promptly, fairly, and to the satisfaction of all parties involved.

If you are not satisfied with our response, you can contact the Australian Financial Complaints Authority (AFCA) at GPO Box 3 MELBOURNE VIC 3001, through their website www.afca.org.au, or by calling 1800 931 678.

Professional Indemnity

FinTech Equity Pty Ltd holds Professional Indemnity insurance in respect to the financial services provided by Market Index as required by the Corporations Act 2001 - 912B.

How can you contact us?

The best way to contact us is via email: info@marketindex.com.au

Market Index Pty Ltd

ACN: 600 705 155

12 / 177 Rokeby Rd, Subiaco WA 6008

1300 344 961

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